Agenda

- The OneUSG initiative
- Our new benefits administration system: what it means for retirees
- What’s next
- Answers to your questions
OneUSG

- In 2014, the OneUSG initiative was launched
  - A single set of policies, procedures and technology solutions across all USG institutions
  - Enhanced tools and resources for employees and retirees
- A new health and group benefits system will be implemented on Monday, June 26, 2017

What’s staying the same
- Retirees and employees will continue to have the same array of quality benefits as today
- Benefits are not changing as a result of the transition
Two new ways to access benefits

- Beginning June 26, retirees will have two new ways to access and manage benefits …

  Online:
  OneUSG Connect - Benefits Website

  By phone:
  OneUSG Connect - Benefits Call Center
OneUSG Connect - Benefits website

Retirees will be able to:

- Review beneficiaries
- Review current benefits coverage
- Get information about insurance carriers
- Access to plan resources

OneUSG Connect - Benefits website: For USG benefits only

The website will not include information about Aon Retiree Health Exchange coverage
OneUSG Connect - Benefits Call Center

- Toll-free: **1-844-5-USGBEN (1-844-587-4236)**
- 8 a.m. to 5 p.m. Monday - Friday
- Retirees can call to:
  - Add or change beneficiary information
  - Change benefits due to life events
  - Update address information
  - Receive answers about benefit plans
  - Resolve technical website issues
  - Get support with benefits coverage confirmation
Benefits Payments

Here’s what you should do now:

– Do not prepay for coverage that extends beyond June 30. If you have already prepaid ADP Billing Services for coverage beyond June 30, you will receive a refund for that prepaid coverage after June 30.

– Pay any unpaid balances prior to June 26 in order to keep your coverage.

Rest assured! This is no change to benefits - only the way you pay for your coverage.
Benefit Payments

Beginning June 26:

- **Provide your banking information to pay your premiums by convenient direct debit.**
  - USG policy now requires that **all** retirees pay premiums by direct debit, regardless of whether you now pay for your coverage by either direct debit or paper billing.
  - If you do have direct debit now, you will need to provide your banking information again. Banking regulations prohibit us from transferring direct debit information from the current benefits administration system to the new system.

Rest assured! This is no change to benefits - only the way you pay for your coverage.
Benefit Payments

- To ease the transition to the new system:
  - The due date for your July payment will be deferred until August 1.
  - That means that your payment for July and August coverage will be due **August 1**.

- Provide ACH information between June 26 & July 9th
  - First ACH draft will be August 1 (July & August premiums)

- Payments will be due on the 1st of every month for the current month of coverage

**Rest assured!** This is no change to benefits - only the way you pay for your coverage.
Benefit Payments

- **After July 9th**
  - You will receive a bill in the mail in mid-July (for July and August coverage), due August 1.
  - You will continue to receive paper bills in the mail, until you provide the banking information needed for direct debit, through November 30.

- All retirees *must* provide direct debit information between June 26 and November 30, 2017, or risk loss of coverage.

Rest assured! This is no change to benefits - only the way you pay for your coverage.
Benefit Payments

- **Late Payments**
  - The grace period for late payments will be standardized across USG institutions. The new grace period for late payments will be 30 days after the due date. Payments not made before the end of the grace period can result in loss of coverage.

Rest assured! This is no change to benefits - only the way you pay for your coverage.
What’s next

- **Early June:** USG mailed you information on how to set up direct debit for your premiums

- **June 26:** New benefits administration system available for USG employees and retirees
  - OneUSG Connect - Benefits website live
  - OneUSG Connect - Benefits Call Center available

- **Late June:** USG will mail you information on the features of the new system and how to use them

- **Mid-July:** You will receive your first bill (for July and August coverage)

- **August 1:** July and August payment will be due
Answers to your questions

- **Transitional questions**
  - Call the USG Shared Service Center at 855-214-2644

- **Current Billing questions**
  - Call the Georgia Tech Bursar at 404-894-6323

- **USG Coverage questions**
  - Call Georgia Tech HR at 404-894-4847

Do you have coverage through the Aon Retiree Health Exchange?

If you have healthcare coverage through the Aon Retiree Health Exchange, you can continue to contact your dedicated Benefits Advisor at 1-866-212-5052.
Thank you