Agenda

- The OneUSG initiative
- Our new benefits administration system: what it means for retirees
- What’s next
- Answers to your questions
OneUSG

- In 2014, the OneUSG initiative was launched
  - A single set of policies, procedures and technology solutions across all USG institutions
  - Enhanced tools and resources for employees and retirees
- A new health and group benefits system will be implemented on June 26, 2017

What’s staying the same
- Retirees and employees will continue to have the same array of quality benefits as today
- Benefits are not changing as a result of the transition
Two new ways to access benefits

- Beginning June 26, retirees will have two new ways to access and manage benefits …

  Online:
  OneUSG Connect - Benefits Website

  By phone:
  OneUSG Connect - Benefits Call Center
OneUSG Connect - Benefits website

Retirees will be able to:

- Review beneficiaries
- Review current benefits coverage
- Get information about insurance carriers
- Access to plan resources

OneUSG Connect - Benefits website: For USG benefits only

The website will not include information about Aon Retiree Health Exchange coverage
OneUSG Connect - Benefits Call Center

- Toll-free: **1-844-5-USGBEN** (1-844-587-4236)
- Retirees can call to:
  - Add or change beneficiary information
  - Change benefits due to life events
  - Update address information
  - Receive answers about benefit plans
  - Resolve technical website issues
  - Get support with benefits coverage confirmation
How you pay for coverage will change

- **Please do **not** prepay for USG coverage that extends beyond June 30, 2017**
  - If you have already prepaid for coverage beyond June 30, you will receive a refund for that prepaid coverage after June 30
  - Be sure to keep your payments current in order to keep your coverage!

- **After June 26: Sign up to take advantage of convenient automatic payments**
  - USG will send information on how to enroll in automatic payments by direct debit
  - Banking regulations prevent transfer of secure banking information
  - Even if you’re enrolled for direct debit payments now, you must provide your banking information again to set-up automatic payments by direct debit
  - You will receive bills by mail until you provide the banking information needed for direct debit

- **If you do not sign up for direct debit by July 9, in mid-July you will receive a bill from USG for your July and August coverage.**
  - Your payment for July and August coverage will be due August 1
  - Going forward, payment will be due on the 1st of each month for the current month of coverage

- **Your direct debit information must be on file with USG by November 30**
  - USG policy requires that retirees pay premiums by direct debit.

Rest assured! This is no change to benefits - only the way you pay for your coverage.
What’s next

- **Early June:** USG mailed you information on how to set up direct debit for your premiums

- **June 26:** New benefits administration system available for USG employees and retirees
  - OneUSG Connect - Benefits website live
  - OneUSG Connect - Benefits Call Center available

- **Late June:** USG will mail you information on the features of the new system and how to use them

- **Mid-July:** You will receive your first bill (for July and August coverage)

- **August 1:** July and August payment will be due
Answers to your questions

- **Transitional questions**
  - Call the USG Shared Service Center at 855-214-2644

- **Current Billing questions**
  - Call the Georgia Tech Bursar at 404-894-6323

- **USG Coverage questions**
  - Call Georgia Tech HR at 404-894-4847

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**Do you have coverage through the Aon Retiree Health Exchange?**

If you have healthcare coverage through the Aon Retiree Health Exchange, you can continue to contact your dedicated Benefits Advisor at 1-866-212-5052.
Thank you